

BETTER TOGETHER

Dear Friends.

Every homeless pet who comes through our doors needs something. For some, it may be as simple as some cuddle therapy or a treat-stuffed toy that makes their stay a bit more comfortable. For others, it is an extensive surgery that is the difference between life and death. Every action we take makes a difference to the more than 3,500 homeless pets we care for each year. Every donation adds up to a life saved. Every volunteer hour improves a pet's stay with us. Every animal advocate gives hope. Everything we are doing, and everything you are doing, counts. Together, we are making an incredible difference and changing our community for animals.

2019 was a year of both continued successes and challenges for the Regina Humane Society (RHS). A lot is changing in the animal welfare sector. The homeless, neglected and abused animals that arrive at our Shelter are more likely to be neonatal, have complex medical needs or behavioural challenges. This requires more time in our care as well as increased costs to help them thrive and recover. With your support in 2019, we were able to heal 65% more treatable and rehabilitatable animals than in the previous year which aligns with a five year trend. Sadly, we experienced an increase in euthanasia in untreatable cases, primarily due to a significant increase in the incidence of Panleukopenia (feline distemper) in cats and kittens arriving at the Shelter resulting in 10 more quarantines for the deadly disease in 2019 over 2018. Positive outcomes, however, were achieved for the 1,993 homeless pets adopted to new families in 2019.

Our Animal Protection Officers were there for animals at risk, investigating 610 suspected cases of cruelty in 2019 including one of the largest animal hoarding seizures in RHS history, where 79 cats were rescued from horrific living conditions. Following massive intake, veterinary care and spay/neuter efforts by the RHS team, the Regina community showed up in record numbers to adopt and, within days, they were welcomed into the hearts and homes of their new families. As the only animal welfare charity in our community who rescues vulnerable animals through its Animal Protection Services, cases such as these demonstrate the vital need for our solely donor-funded animal protection work.

We are looking toward the future when we replace our time-expired facility with a new Animal Community Centre that will allow us to save even more lives. In 2019, we finalized the plans for our new facility and secured its location, central to serving the needs of people and animals in our community. With its architecturally enlightened design reflecting the Harbour Landing Community, the Centre will be a place for everyone. It will be an efficient model of humane care and community involvement with the health standards of a hospital, the educational aspects of a school and the appeal of a community destination. The Centre will welcome visitors to participate in wide-ranging programs and services for people and animals alike.

This report tells the story of pets whose lives have been transformed through the work of RHS and the power of our supporters. One by one, they begin a new chapter in their lives as they find new homes, recover from abuse and neglect, learn new behaviors and heal from injury and illness.

The stories and figures in this annual report are YOUR stories. Year after year, as we reach new milestones and continue to write the next chapter in our history, our commitment to our vision of a more humane society never wavers. What we do, together, will get us there.

Thank you for being on this journey with us.

Sincerely,

Chris Taschuk President. Board of Directors

Executive Director

OUR COMMITMENT

The Regina Humane Society respectfully serves animals and the community. Since 1964 we have passionately encouraged responsible pet ownership and humane policies, legislation, and progressive animal welfare programs.

We offer clean, healthy and safe facilities for unwanted, lost, abused and neglected animals. We provide compassionate, professional and caring adoption, cremation and animal protection services, and educational and public safety programs. We are accountable to animals, pet owners, members, volunteers, donors, employees and our community.

We work in partnership with members of our community and are proud of the care, quality and leadership we provide.

VALUES

Compassion

We are caring, empathetic and understanding

Professionalism

Our facilities are clean and safe. Our people are ethical and knowledgeable. Our policies are balanced. We are proud to be of service.

Teamwork

We collaborate, co-operate and build trusting networks within the community.

Integrity & Honesty

We are accountable, responsible and respectful.

Leadership

We are focused, driven by immediacy and a desire to make a difference, while being financially stable (because financial stability is the foundation to future success).

Care

Luca

Adopted August 2019

We provide support through camaraderie, collegiality and a positive atmosphere, supporting one-another through difficult times and celebrating success.

THE BIG PICTURE

Strategic Goal

To create the most humane community in Canada through a commitment to animal lifesaving.

The Regina Humane Society Strategic Plan incorporates our Mission, Vision and Values in a framework that serves as our most fundamental guide to decision-making. As our community evolves, we must operate from a position of flexibility, capable of adapting quickly to changes in our operating environment as well as animal welfare best practices. That flexibility is targeted towards a common Strategic Goal and a shared sense of who we are and where we are going. Three Strategic Priorities encompass multiple Strategic Initiatives which define the primary activities to achieve our vision. Having a well-thought out plan is essential – so is measuring its effectiveness. A Balanced Scorecard allows us to measure our progress by showing where we are on the right track and where further work and resources may be needed.

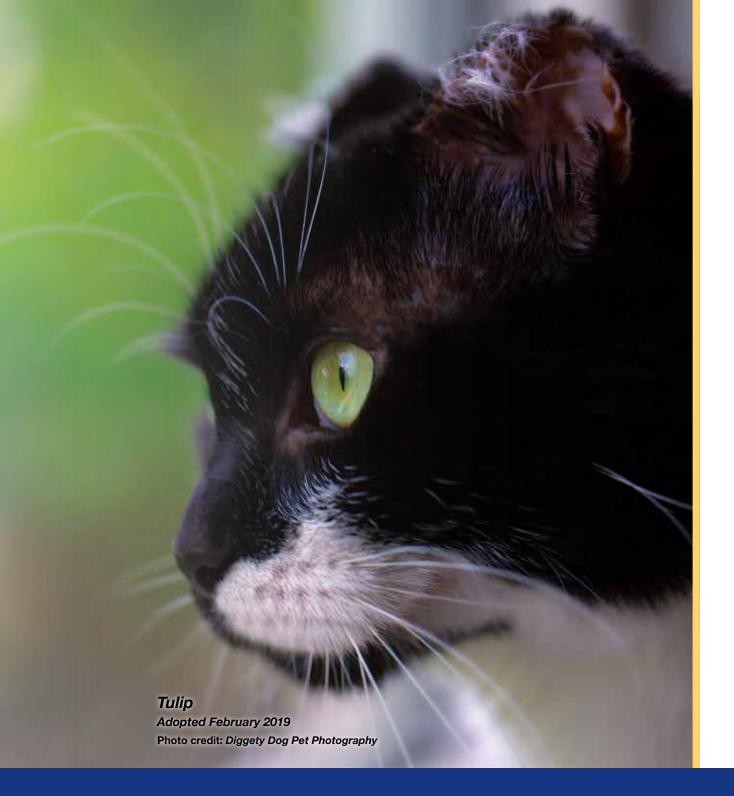
We will lead and energize our community to work in partnership in the implementation of best practice shelter management and community lifesaving programs to ensure quality care and save more animal lives. Together, we will fundraise and build the foundation of our lifesaving community – a new Animal Community Centre to replace the current time worn and expired facility which is remote, crowded and not user friendly. To ensure our longevity, we will generate income streams that support existing animal welfare initiatives and fund future needs.

Three Strategic Priorities

LIFESAVING
Implement best practice animal lifesaving strategies

NEW ANIMAL COMMUNITY CENTRE
Design and construct a new shelter

FINANCIAL STABILITY
Raise funds to support existing and future needs



PREVENTION PROGRESS

With the support of our donors in 2019, we continued to focus our work on the reasons why animals come into shelters and tailor our programs for the greatest impact in preventing surrender and homelessness of pets in our community.

Intake diversion resources were advanced to provide pet owners with the help they need to keep, or rehome, their healthy pets versus surrendering them to the Shelter. Systems to reunite lost pets with their owners within the community are reducing the number of animals admitted. These strategies combined, help healthy animals circumvent the Shelter with positive outcomes leaving more shelter capacity, and resources, to aid animals who are injured or ill.

Our prevention strategy continues to address the need for accessible pet care in atrisk communities through our Pet S.T.O.P. (Supply, Training and Outreach Program), Subsidized Spay/Neuter Program and Animal Well Fair, by meeting people where they are, reaching out proactively and keeping animals happy in loving homes by empowering the people who care for them.

The demand for RHS play and reward based training programs to address and prevent behavioural concerns, as well as the surrender of dogs, increased significantly in 2019. The program's comprehensive curriculum provides pet owners the foundation for good behaviours as well as resources to address issues as they occur.

In 2019, we extended our support of humane communities with the launch of the RHS Community Based Solutions for Companion Animal Management toolkit targeted for use by Saskatchewan rural municipalities and towns. The comprehensive guide addresses the need for detailed resources to develop and implement effective and humane programs to manage companion animal populations in these communities.

Over the last five years, our best practice community partnerships, prevention outreach and shelter management programs have supported significant achievements.

HEALTHY ANIMALS
EUTHANIZED

LIFESAVING COMMUNITY

Reduced Intake by

71%

Decrease in Euthanasia for Treatable Illness/Injury

49%

Increase in
Subsidized Spay/
Neuter for At Risk
Communities

107
New Behaviour
Training Programs/
Workshops

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TOGETHER WE...



ENRICHED

the lives of residents in hospitals and seniors facilities through 276 Pet Assisted Therapy visits.



STRENGTHENED

the bond between **635** dogs and their owners through **107** play and reward based learning programs.

INVESTIGATED

610 animal cruelty complaints under animal cruelty legislation. The RHS receives no government funding for this vital service made possible only by our community of donors.



REDUCED

unwanted pets with 2,313 subsidized lifesaving spay/neuter surgeries.



SPREAD THE WORD

with the help of 56,365 social media supporters who shared animal welfare news, adoptable pets and our success stories.



FOSTERED

537 infant, injured, ill or afraid pets to recovery with **154** Foster Families.

A SAFETY NET

for Animals in Need

When an animal is lost, abused or in distress, our doors are open. We are the safety net for any animal in our community who needs help, regardless of breed, health, age or medical condition. The Regina Humane Society collects and reports its statistics according to a North American and widely recognized formula for animal shelters. This standard method is a first step in collecting and reporting reliable data on the number of at-risk animals in our community. The statistics calculate live outcomes for pets which leave the shelter over the course of the year. Animals which remain in care are not included in this calculation. The RHS believes it is acceptable to euthanize pets for humane reasons to eliminate pain and suffering or for untreatable temperament reasons which may cause harm. Pets that are determined to be a health or safety risk to humans or other pets are not placed for adoption. Pets that are unable to be helped by reasonable veterinary care may also not be placed for adoption. In 2019, we served the following animals in need.

PETS RECEIVED

Cats and kittens	2,383
Dogs and puppies	1,038
Small critters	81
TOTAL	3,502

PETS ADOPTED

Cats and kittens	1,409
Dogs and puppies	550
Small critters	34
TOTAL	1,993

PETS REUNITED

Cats and kittens	163
Dogs and puppies	304
Small critters	2
TOTAL	469

PETS TRANSFERRED

Through placement partners and other sheltering organizations	
In	4
Out	4



Total number of pets saved: 2,503

Of the 964 pets that were humanely euthanized, 90% were euthanized for serious health or behavior issues, 10% had medical conditions or were medically contagious. Euthanasia figures also include animals euthanized, in the same categories, from hoarding seizures.



HOME GROWN

When seven-day-old siblings Clover and Ivy arrived at the Regina Humane Society, their survival looked bleak. Tragically, these tiny babies were orphaned shortly after their birth, leaving them to face an uncertain future. Without a mother, week-old puppies are very fragile requiring around the clock care. The sisters would need time to grow in the safety and comfort of a foster home willing to rise to such an imposing task. The puppies required bottle feeding with a special formula every hour to keep them alive. A Regina Humane Society foster family staff member, and her friendly black lab, Guinness, accepted the challenge to give the puppies a fighting chance.

The sisters blossomed in foster care and after eight weeks of growing like weeds, the little sprouts were planted in permanent homes. From the moment they saw her, Clover's new family knew she was the one they had been waiting for. She has added many more smiles and much happiness to their lives with her loving, kind and mischievous ways. In their words, "she is the joy of our life".

The Regina Humane Society has been connecting hearts and growing families for more than 55 years. Clover, and her sister lvy, are just two of the 1,993 pets adopted through progressive adoption initiatives including adoption events, sponsorships and promotions, satellite partnerships and transfer programs.

1,993 Adoptions

381 Satellite Adoptions
Pat's Pets, Pet Depot, Petland, PetSmart Grasslands & Quance, Pet Valu North & South

469 Lost & Found Reunions

SOMETHING TO MEOW ABOUT

The Regina Humane Society Kitty Readers Program has written a new chapter in building empathy and compassion for animals through developing literacy and a love of reading in our youth. The Program is designed to help children between seven and eleven years of age improve their reading skills by reading silently or aloud to Shelter cats and kittens. The children will often hold up their books, so the cats can see the pictures, too!

The calm reading and the presence of a child both relaxes the cats and also improves their socialization, making them more appealing to potential adopters. For struggling and reluctant readers, our Shelter cats are a non-judgemental audience who don't mind hearing the same story countless times as children build their confidence and reading skills.

Along with our Read and Relax Program for Shelter dogs, Kitty Readers is a textbook example of how we are engaging our community in saving animal lives. Whether baking for cupcake fundraisers, fostering newborns, walking shelter dogs or making enrichment toys for cats, RHS volunteers are rewriting the sad stories of Shelter pets to end with "happily-ever-after".



861 Volunteers



5,572 Volunteer Hours



154 Foster Families



204 Kitty Reader Hours





THE RIGHT MEDICINE

On a frosty September morning, one could easily pass by what appeared to be nothing but a discarded box left as garbage on the side of an alley. But this box contained something precious... a young life. Left with nothing more than a small bag of food in his make-shift cardboard home, Oscar was abandoned to survive the dangers of the street and the elements on his own.

What's worse is that Oscar was in agony. He cried in pain when he scratched his tiny body due to a severe case of sarcoptic mange and a bacterial skin infection that left raw patches of his skin hairless and scaly. The Regina Humane Society veterinary team was able to save their pint-sized patient from further suffering and pain when he arrived at the Shelter. Along with the support of a dedicated team of foster families who help ensure susceptible animals are given quiet refuge to recover, Oscar, was given a fresh start. Once left as trash, this lucky pup is now the treasure of his adoptive family.

The RHS Veterinary Hospital provides a high standard of medical care to every animal who enters the Shelter ranging from minor treatments to emergency surgery. In 2019, our team of veterinarians and medical support staff performed 2,071 medical examinations, 2,313 spay/neuter surgeries, and 55 reparative surgeries. Thanks to our donors, the Regina Humane Society veterinary team is able to deliver the right medicine to heal hurts and restore health to our community's most vulnerable animals.

FROM THE DARKNESS ... LIGHT

Regina Humane Society Animal Protection Officers could not have imagined what awaited them when they arrived with a search warrant at a Regina home in response to an animal welfare complaint in late August. Squeezing carefully through the front door, the lead Officer shone her flashlight inside illuminating a haunting scene that she would never forget. Seventy nine pairs of eyes were staring back at her through the darkness, all of them crying and meowing as she began to wade through the urine, feces and garbage polluted space.

The cats and kittens rescued that day were part one of the largest hoarding cases investigated by the Society to date. Following massive intake, veterinary care and spay/neuter efforts by the RHS team, the Regina community showed up in record numbers to adopt and, within days, the majority were welcomed into the hearts and homes of their new families.

This vital animal welfare system, which includes enforcement of animal protection legislation, provision of specialized knowledge and assistance to policing forces and delivery of forensic, shelter, veterinary and rehabilitation services to the victims of neglect and abuse, is not funded by government. It is our donors alone which ensure we are there for animals at risk.

This was just one of the close to 4,500 calls received in 2019 by RHS Officers who wear many hats, rescuing injured or lost animals, enforcing municipal bylaws and provincial animal protection laws as well as providing education on the humane care and treatment of animals.

610 Animal Cruelty Cases Investigated

4 Criminal Files





SUPPORTING A HUMANE COMMUNITY

A humane community is one that ensures not only the care and well-being of animals but also the people with whom they share their lives. For many people, their pet is what gets them out of bed in the morning so keeping pets with their families during difficult times is the right thing to do. The Regina Humane Society is committed to fostering humane communities through its pet retention, prevention and outreach initiatives.

Our strategy recognizes the need for accessible pet care in at-risk communities through Alternatives to Admission resources, Pet S.T.O.P. (Supply, Training and Outreach Program), Subsidized Spay/Neuter Program and Animal Well Fair. Through these programs, pet identification, pet care supplies, subsidized spay/ neuter and education are delivered where animal population and welfare issues exist due to financial and accessibility barriers. The RHS Spay and Neuter Clinic has provided subsidized spay, neuter, microchip and tattoo services for 20,039 adopted and community pets (2,313 in 2019) since its opening in 2011. By meeting people where they are and reaching out proactively, our work is keeping animals happy in loving homes by supporting the people who care for

Quality education programs in the community, at the shelter and in the classroom, instill the values of empathy, respect and responsibility and provide the knowledge and tools to put these values into action. With the help of in-classroom resource kits that teachers incorporate into their curriculum, elementary students are learning about humane values, responsible pet care and dog bite prevention. Safety and respect are the focus of our partnership with the Saskatchewan Health Authority in delivery of the Be Dog Smart Program which focuses on dog bite and rabies prevention by teaching youth how to safely interact with dogs they encounter.

Service learning programs continue to engage young people annually including those with cognitive or physical disabilities or undertaking vocational assistance and career exploration opportunities. Service Learning programming enhances student learning, increases confidence in abilities and teaches new skills while addressing community needs.

The Society's Pet Assisted Therapy and Safe Places Programs also recognize the special connection between animals and people. Through the Pet Assisted Therapy Program, RHS volunteers and Shelter pets visit senior's residences, schools, care homes and rehabilitation centres, bringing the power of purrs and cuddles to residents. These visits help to ease feelings of isolation and loneliness, reduce anxiety and depression, and create the opportunity for increased socialization for both participants and pets. Some residents reminisce about their past pets, while others simply delight in the presence of a furry friend. The Safe Places Program provides temporary foster care for the pets of those escaping domestic violence situations. Fostering protects the pets themselves and removes the possibility of them being used to manipulate victims as they transitions to a non-abusive environment.

2,313 Subsidized Spay/Neuters

2,434 Identification Microchips Placed

276 Pet Assisted Therapy Visits

128 Service Learning Students



GOVERNANCE AND ACCOUNTABILITY

Introduction

Established in 1964, the Regina Humane Society (RHS) exists to provide an animal welfare shelter for neglected, abused and abandoned animals as well as investigation services to enforce The Animal Protection Act of Saskatchewan and The Criminal Code of Canada. These services have been funded through voluntary donations and selfgenerated income. In 1988, the City closed their pound and entered into an agreement with RHS for the Society to provide care and housing of city animals. In 1998, the contract with Bylaw Officers was up for renewal, and bylaw enforcement was also contracted to the Society.

RHS operates as a Canada Revenue Agency registered charity, and is therefore exempt from paying income tax and can issue official donation receipts for gifts it receives. RHS receives no government funding and is not a United Way agency. RHS is not affiliated with any national or provincial humane organizations nor any local or regional humane societies or SPCAs; each is a grassroots, independent and autonomous not-for-profit organization serving individual community needs.

RHS operates in Saskatchewan under The Non-profit Corporations Act and is regulated by the RHS bylaws, which identify the organization's name, purpose, membership composition, fees and meetings, duties of officers, and wind-up procedures. According to those bylaws, the RHS mandate is as follows:

- ensure the humane treatment of animals:
- provide the facilities and amenities for this purpose;
- encourage the humane treatment of animals by all means possible;
- encourage spaying and neutering of all dogs and cats;
- develop and promote an education program stressing responsible pet ownership
- · carry out these objects in the City of Regina and surrounding districts; and assist other municipalities or other individual people requesting our assistance.

RHS is an animal welfare organization, rather than an animal rights organization. Animal welfare is the viewpoint that animals, especially those under human care, should not suffer unnecessarily, including where the animals are used for food, work, companionship, or research. This position focuses on the morality of human action or inaction, as opposed to making deeper political or philosophical claims about the status of animals. RHS directs its energies to inspire and mobilize society to create a world in which all animals and, in particular, those animals whose lives we can influence, enjoy as a minimum five essential freedoms of animal welfare:

- 1. freedom from hunger and thirst
- 2. freedom from pain, injury and disease
- 3. freedom from distress
- 4. freedom from discomfort
- 5. freedom to express behaviours that promote well-being

Accountability

The RHS organization and its employees serve and are accountable to the membership and a number of community stakeholders including:

- · Members, adopting families, volunteers, donors and sponsors who are the core of
- Daily someone adopts an animal or donates money so that more animals can live better, healthier and more enriched lives.
- City of Regina administrators, politicians, community members, public health, safety and service workers (police, fire fighters, meter readers) who rely on RHS employees who provide support services involving public health and safety and the continuation of the courts.
- A dangerous dog is removed by RHS employees from a playground, which saves children from serious injuries.
- Professionals who help RHS operate through sponsorship, promotions or professional advice including local media and businesses, financial planners, lawvers and accountants.
- A lawyer helps their client prepare a will leaving their legacy with the RHS to help animals for the future.
- Veterinarians, animal welfare/rights groups, individuals and the pet care industry. RHS works with charitable animal welfare groups to provide accessible spay/neuter services as well as donating excess supplies.

Leadership

The role of the Board is to provide governance oversight for the RHS. In all but exceptional circumstances. Directors are not expected to carry out a hands-on management role.

The Board of Directors hires the Executive Director who hires the Management Team to run the day-to-day shelter operations and implement the strategic plan. The RHS Board of Directors is a volunteer board and no member of the Board receives compensation to perform their Board role.

In addition to demonstrating a base of compassion for animals, the Board of Directors is actively recruited to bring a wide range of specific competencies and professional expertise to the organization.

They are elected to the Board at the Annual General Meeting and when vacancies occur throughout the year, are appointed by the Board.

2019 BOARD OF DIRECTORS

PRESIDENT

Chris Taschuk, P. Eng. Senior Vice President, Farm Credit Canada

VICE-PRESIDENT

Timothy F. Huber, B.A., J.D.

Deputy Executive Director - General Counsel, Law Society of Saskatchewan

TREASURER

Karen Mayne, CPA, CMA

Chief Financial Officer/Chief Operating Officer, Paradigm Consulting Group LP

DIRECTORS

David Bellerive

Vice President Creative & Interactive, Phoenix Group

Erick Erickson *Appointed November 2019

President, Erickson Contracting & Management Ltd.

Detteson Management Inc.

Gayl Hipperson

Non-Profit Professional. Retired

Dr. Melissa Hunchak. DVM

Glenn Fradette, CPA, CA

Veterinarian, Careport Animal Hospital

David Kim Jones, B.A. (Honours), M.A., LLB Senior Crown Prosecutor, Saskatchewan Justice

Cathy Joyner, BHEc, MPA

Human Resources Professional, Retired

Steve Miller, B. Admin., PMP

Human Resources, Health & Safety Manager, Degelman Industries

Dr. Kathleen O'Reilly *To April 2019

Associate Professor of Education, First Nations University of Canada, University of Regina

James Youck, B.A., B.Arch., SAA, MRAIC, AIA Int'l Associate

Principal, Architect, P3Architecture Partnership (P3A)

Jennifer Zalusky

Medical/Surgical Sales Representative, Medtronic



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Governance Committee

Assists the Board of Directors and Management to fulfill its oversight responsibilities by reviewing all aspects of the Board's governance framework to ensure that the Board functions in an effective and efficient manner that successfully supports the operations of the Regina Humane Society.

Board Committee Chair Chris Taschuk, P. Eng

Board Committee Member Tim Huber, B.A., J.D

Management Committee Member Lisa Koch, B.Ed.

Audit and Finance Committee

Provides oversight of RHS accounting and financial reporting processes, systems of internal accounting and financial controls, risk management, investment policy and the audits of the Company's financial statements.

Board Committee Chair Karen Mayne, CPA, CMA

Board Committee Member Glenn Fradette, CPA, CA

External Committee Members

Lou Beatch, CPA, CA, CMA Brenda Johnson, CPA, CGA

Management Committee Members

Lisa Koch, B.Ed. Sharon Swanson, CPA, CA

Human Resources Committee

Assists RHS by providing guidance and counsel first to the RHS management team, and secondly to the Board regarding human resources (HR) functions as they pertain to the day-to-day operations and strategy of the RHS respectively.

Board Committee Chair

Cathy Jovner, BHEc, MPA

Management Committee Member

Lisa Koch, B.Ed.

External Committee Members

Bobbie-Lee Zeiben, BA, CPHR Betty Rogers, B.Ed., CPHR *To June 2019 Cortnie Jacobson, BAdmin, CPHR Donna Kane, B.Ed., CPHR, CEC Dawn Anaguodd, MHRM, BBA, CPHR, ACC Deanna Milton, BAdmin, CPHR *From March 2019

Animal Advisory Committee

Reviews existing RHS position statements on issues pertaining to the treatment of animals and recommend revisions where appropriate; and further to broaden the scope of issues and develop position statements for review and approval by the Board of Directors.

Board Committee Chair

Kim Jones, B.A. (Honours), M.A., LLB

Board Committee Members

Gayl Hipperson Dr. Kathleen O'Reilly *To April 2019 Jennifer Zalusky

External Committee Member

Louise Yates, B. V/T Ed., M.B.A

Management Committee Members

Lisa Koch, B.Ed. Lindsay West, B.Sc.

Capital Steering Committee

Provides construction and operationalization oversight for Regina's new animal shelter, including fundraising and stakeholder engagement.

Board Committee Chair

Chris Taschuk, P. Eng.

Board Committee Members

Tim Huber, B.A., J.D. Cathy Joyner, BHEc, MPA Karen Mavne, CPA, CMA James Youck, B.A., B.Arch., SAA, MRAIC, AIA Int'l Associate Jennifer Zalusky

Management Committee Members

Lisa Koch, B.Ed. Dr. Katherine Ball, DVM, PhD Deanne Guest, B.B.A. Sharon Swanson, CPA, CA Bill Thorn Lindsay West, B.Sc.

Capital Campaign Director

Karen Mercier, CFRE, B.Ed. *From September 2019

RHS Management Team

Lisa Koch, B.Ed. Executive Director

Dr. Katherine Ball, DVM, PhD *Appointed April 2019 Director of Veterinary Care

Deanne Guest, B.B.A. Director of Development

Dr. Brie Hamblin, DVM *To April 2019 Director of Veterinary Care

Sharon Swanson, CPA, CA

Director of Finance and Administration

Bill Thorn

Director of Marketing and Public Relations

Lindsay West, B.Sc. Director of Operations

Code of Conduct

The RHS Board of Directors, all employees including permanent, term, contract and work placements, and foster families are bound by the RHS Code of Conduct which clarifies expectations and creates an environment that fosters disclosure of contravention.

Audit

RHS annual financial statements are audited by Virtus Group Chartered Accountants & Business Advisors LLP. Members of the Audit Committee are independent of management. All committee members are financially literate and several members are considered to be financial experts. The Audit Committee oversees RHS' financial performance and ensures the integrity. effectiveness and accuracy of the corporation's financial reporting, control systems, processes and audit functions.

Strategic Planning

In alignment with the organization's mandate, mission, vision, values, RHS uses the balanced scorecard model for strategic planning. This framework uses financial and non-financial measures to determine progress towards the organization's strategy.

The strategy is RHS' change agenda – it is an itemized list of objectives and actions that an organization does so it can be sustainable for the future; however, the day-to-day business goes on. In addition to the strategy components of this plan, key measures and targets for businessas-usual activities are identified. These provide employees with clarity about measures and targets that management and the board are working toward.

Enterprise Risk Management

Enterprise Risk Management (ERM) is a process used to manage risks and seize opportunities. The RHS ERM framework includes identifying a comprehensive list of negative events or circumstances that could impact the organization assessing them in terms of likelihood and magnitude of impact, determining a response strategy, implementing the strategy, and monitoring progress.

This process allows RHS to avoid issues and capitalize on opportunity in a more holistic manner while creating value for stakeholders. including donors, employees, customers, partners, regulators, and society overall.

2019 Top Risk List

Image/Reputation

The potential for negative publicity or public perception regarding RHS activities or positions, whether true or not, to damage the organization's image in the community, or reduce long-term stakeholder confidence in the Society's ability to fulfill its mandate causing decline in the customer base or revenue reductions.

Financial Risk

The possibility of decline in donations, selfgenerated revenue streams or fundraising activities which can risk the organization's financial stability and operational sustainability.

Safety Risk - Human

The prospective danger or threat of harm, injury, or loss to personnel or the public, whether caused deliberately or by accident, during the delivery of RHS programs or services.

Human Resource and Labour Risks

The potential negative impact of inadequate recruitment, development and retention of human resources.

Safety Risk - Animal

The prospective danger or threat of harm, injury or loss to animals, whether caused deliberately or by accident, during the delivery of RHS programs and services.

Theft Risk

The possible risk for staff or the public to commit acts of deception, misrepresentation or illegal activity at the cost of the organization.

Disaster Risk

The potential risk that the organization may incur losses from damage or destruction of tangible assets or a decline in the quality of the working environment as a result of disasters or inability to maintain assets.

Privacy/Security Risks

The potential risk that customers or the organization may incur losses arising from loss of critical databases, inappropriate use of protected information or unauthorized use of computer systems and data.

New Facility

Risks associated with directing and coordinating resources, relationships and reputation to achieve predetermined new facility capital project objectives of scope, cost, financing, time, quality, stakeholder satisfaction and sustainability.

Public Animal Welfare Misconception

Risks from established misperceptions which polarize animal rescues and shelters without knowledge or understanding of the significant complexities involved in open or limited animal admission agencies and their impact on animal welfare, animal rehoming and euthanasia as a whole.



INDEPENDENT AUDITORS' REPORT

To the Members. Regina Humane Society Inc.

Qualified Opinion

We have audited the accompanying financial statements of Regina Humane Society Inc. ("the Society") which comprise the statement of financial position as at December 31, 2019, and the statements of operations, changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion section of our report, these financial statements present fairly, in all material respects, the financial position of the Society as at December 31, 2019 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Qualified Opinion

In common with many not-for-profit organizations, the Society derives a portion of its revenue in the form of donations, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Society and we are not able to determine whether any adjustments might be necessary to revenues, assets, liabilities or net assets.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the ethical requirements that are relevant to our audit of the financial statements in Saskatchewan, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Statements and Auditors' Report Thereon

Management is responsible for the other information. The other information comprises the information included in the annual report but does not include the financial statements and our auditors' report thereon. The annual report is expected to be made available to us after the date of this auditors' report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for notfor-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The accompanying financial statements of Regina Humane Society Inc. have been prepared by the Society's management in accordance with Canadian accounting standards for not-for-profit organizations and necessarily include some amounts based on informed judgement and management estimates.

To assist management in fulfilling its responsibilities, a system of internal controls has been established to provide reasonable assurance that the financial statements are accurate and reliable and that assets are safeguarded.

The board of directors have reviewed and approved these financial statements.

These financial statements have been examined by the independent auditors, Virtus Group LLP, and their report is presented separately.

KMayhe	Hoch
Chair of the Audit Committee	Executive Director



INDEPENDENT AUDITORS' REPORT continued

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Society's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- We communicate with those charged with governance regarding, among other matters, the planned scope and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

March 30, 2020 Regina, Canada

VIRTUS GROUP UP **Chartered Professional Accountants**

REGINA HUMANE SOCIETY INC. STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

(with comparative figures at December 31, 2018)

		Seneral	0	ASSETS		ongiblo	Ca	nital Assat	Total	Total
	Op	peneral perating Fund		perating Reserve Fund		angible oital Asset Fund		pital Asset Reserve Fund	2019	2018
Current Assets										
Cash (Note 3)	\$	722,812	\$	-	\$	-	\$	2,358,943	\$ 3,081,755	\$ 1,604,366
Short term investments (Note 4)		-		520,237		-		-	520,237	511,263
Accounts Receivable		90,343		-		-		-	90,343	49,178
Prepaid expenses		23,442		-		-		-	23,442	28,437
Deposits		-		-		231,000		-	231,000	-
Due (to) from funds		60,576		-		-		(60,576)	-	-
Inventory		31,686		_		_		_	31,686	44,644
·		928,859		520,237		-			3,978,463	3,352,927
Long term Investments (Note 5)		_		360,899		_		_	360,899	367,328
Tangible Capital Assets (Note 6)		-		-		783,166		-	783,166	483,253
	\$	928,859	\$	881,136	\$	969,166	\$	2,298,367	\$ 5,077,528	\$ 4,203,508
		LIAB	BILIT	IES AND N	ET A	SSETS				
Current Liabilities										
Accounts payable and accruals	\$	292,056	\$	_	\$	_	\$	_	\$ 292,056	\$ 236,255
Current portion of capital lease (Note 7)	•	3,500	·	_	·	_	·	_	3,500	2,200
Deferred revenue		5,000		-		_		300,000	305,000	300,000
		238,455		-		_		300,000	600,556	538,455
Obligation under capital lease (Note 7)		2,171		-		-		-	2,171	6,269
Surplus		626,132		881,136		969,166		1,998,367	4,474,801	3,658,784
		928,859	\$	881,136	\$	969,166	\$	2,298,367	\$	\$ 4,203,508

See accompanying notes to the financial statements



REGINA HUMANE SOCIETY INC. STATEMENT OF OPERATIONS **AS AT DECEMBER 31, 2019**

(with comparative figures for the year ended December 31, 2018)

	O	General Operating Fund		Operating Reserve Fund		Tangible apital Asset Fund	Capital Asset Reserve Fund			2019 Total	2018 Total
Revenues											
Adoptions and administration	\$	550,945	\$	-	\$	-	\$	-	\$	595,468	\$ 518,447
Donations		515,747		-		-		-		515,747	477,940
Education		109,622		-		-		-		109,622	85,514
Estates		952,937		-		-		-		952,937	1,397,512
Fundraising		763,549		-		-		-		763,549	742,976
Kennel		368,674		-		-		-		368,674	336,594
Lost and found		16,155		-		-		-		16,155	10,243
Municipal animal services		1,224,640		-		-		-		1,224,640	1,204,733
Interest		-		2,545		-		41,978		44,523	-
Gain on capital assets		-		-		-		-		-	150
		4,502,269		2,545		-		41,978		4,546,792	4,774,109

See accompanying notes to the financial statements

REGINA HUMANE SOCIETY INC. STATEMENT OF OPERATIONS **AS AT DECEMBER 31, 2019**

(with comparative figures for the year ended December 31, 2018)

	General Operating Fund		Operating Reserve (Fund			angible oital Asset Fund	Capital Asset Reserve Fund			2019 Total		2018 Total
Expenses												
Administration	\$	274,631	\$	-	\$	-	\$	-	\$	274,631	\$	275,081
Amortization		_		-		93,896		-		93,896		92,911
Building - taxes, utilities, insurance		128,204		-		-		_		128,204		139,866
Campaign expenses		, -		-		-		27,307		27,307		27,307
Communication		43,506		_		-		, -		43,506		43,970
Development		53		_		-		_		53		891
Education		19,456		_		-		_		19,456		5,795
Fundraising		223,948		_		_		_		223,948		258,776
Interest – capital lease		1,835		_		_		_		1,835		2,428
Kennel		177,622		_		_		_		177,622		150,455
Maintenance		26,887		_		_		_		26,887		20,907
Municipal animal services		2,996		_		_		_		2,996		1,135
Vehicle		32,239		_		_		_		32,239		48,588
Veterinary care		203,700		_		_		_		203,700		183,919
Volunteer expenses		1,011		_		_		_		1,011		1,583
Wages and benefits		2,430,247		_		_		42,237		2,473,484		2,432,383
		3,566,335		-		93,896		70,544		3,730,775		3,658,688
Excess of revenues over expenses	\$	935,935	\$	2,545	\$	(93,896)	\$	(28,566)	\$	816,017	\$	1,115,421

See accompanying notes to the financial statements

REGINA HUMANE SOCIETY INC. STATEMENT OF CHANGES IN NET ASSETS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

	General perating Fund	perating Reserve Fund	(angible Capital set Fund	Capital Asset Reserve Fund	2019 Total	2018 Total
Balance, beginning of year	\$ 533,274	\$ 878,591	\$	483,253	\$ 1,763,666	\$ 3,658,784	\$ 2,543,363
Excess of revenues over expenses	935,934	2,545		(93,896)	(28,566)	816,017	1,115,421
Transfer between funds	(700,000)	-		-	700,000	-	-
Tangible capital asset additions	(143,076)	-		348,809	(205,733)	-	-
Deposits for tangible capital assets	 	_		231,000	(231,000)	_	
Balance, end of year	\$ 626,132	\$ 881,136	\$	969,166	\$ 1,998,367	\$ 4,474,801	\$ 3,658,784

See accompanying notes to the financial statements.

REGINA HUMANE SOCIETY INC. STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

Cash provided by (used in) operating activities: Excess of revenue over expenses Amortization Change in non-cash operating working capital Accounts receivable Prepaid expenses Inventory Accounts payable Deferred revenue	\$ 816,017 93,896 (41,165) 4,995 12,958 55,801 5,000	·	1,115,421 92,911 17,452 8,741 (8,412) 32,063 292,014
Amortization Change in non-cash operating working capital Accounts receivable Prepaid expenses Inventory Accounts payable	93,896 (41,165) 4,995 12,958 55,801 5,000	·	92,911 17,452 8,741 (8,412) 32,063
Change in non-cash operating working capital Accounts receivable Prepaid expenses Inventory Accounts payable	(41,165) 4,995 12,958 55,801 5,000		17,452 8,741 (8,412) 32,063
Accounts receivable Prepaid expenses Inventory Accounts payable	4,995 12,958 55,801 5,000		8,741 (8,412) 32,063
Prepaid expenses Inventory Accounts payable	4,995 12,958 55,801 5,000		8,741 (8,412) 32,063
Inventory Accounts payable	12,958 55,801 5,000		(8,412) 32,063
Accounts payable	55,801 5,000		32,063
	5,000		,
Defermed revenue			292,014
Delerred revenue	0.4= =00		
	947,502		1,550,190
Cash provided by (used in) investing activities:			
Change in short-term investments	(8,974)		(106,371)
Change in long-term investments	6,429		`100,797
Net purchase of tangible capital assets	(231,000)		-
Net purchase of tangible capital assets	(348,809)		(22,480)
	(582,354)		(28,054)
Cash provided by (used in) financing activities:			
Proceeds from capital lease	-		-
Repayment of obligation under capital lease	(2,798)		(2,205)
-	(2,798)		(2,205)
Increase (decrease) in cash	362,350		1,519,931
Cash position – beginning of year	2,719,405		1,199,474
Cash position – end of year	\$ 3,081,755	\$	2,719,405

See accompanying notes to the financial statements

REGINA HUMANE SOCIETY INC. NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

1. General

The Regina Humane Society Inc. (the "Society") was incorporated under the *Non-Profit Corporations Act, 1995* of Saskatchewan. The Society is dedicated to improving the welfare of animals through programs and services in sheltering, education, protection and advocacy.

2. Summary of significant accounting policies

The financial statements required management to make estimates and assumptions that affect the reported amount of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amount of revenues and expenses during the period. These estimates are reviewed periodically, and, as adjustments become necessary, they are reported in earnings in the period in which they become known. The financial statements have been prepared in accordance with Canadian accounting standards for not-for-profit organizations and reflect the following accounting policies:

Fund accounting

The general operating fund reports the assets, liabilities, revenues and expenses related to the day-to-day operations of the Society.

The operating reserve fund is defined as the designated fund set aside by action of the Board of Directors to ensure the stability of the mission, programs, and ongoing operations of the Society. The operating reserve is intended to provide an internal source of funds for situations such as a sudden increase in expenses, one-time unbudgeted expenses, uninsured losses or wind-down of the organization. The operating reserve may also be used for one-time nonrecurring expenses that will build long-term capacity, such as staff development or research and development.

The tangible capital asset fund reports the Society's net investment in tangible capital assets.

The capital asset reserve fund includes funds for the development and construction of a new facility to house the Society's operations.

REGINA HUMANE SOCIETY INC. NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

2. Significant accounting policies (continued)

Inventory

The inventory of veterinary supplies is recorded at the lower of cost and net realizable value. Cost is determined on the average cost method.

Tangible capital assets

Tangible capital assets are recorded at cost less accumulated amortization. Amortization is provided on a straight-line basis over their estimated useful life of the assets at the following annual rates:

Buildings	2.59
Computers	33.339
Equipment	209
Furniture & fixtures	209
Capital lease	209
Landscaping	2.59
Software	1009
Vehicles	209

In the year of acquisition, amortization is provided at half of the annual rate.

Income taxes

The Society is a registered charity, and as such, no income taxes are payable pursuant to Paragraph 149(1)(f) of the *Income Tax Act*.

REGINA HUMANE SOCIETY INC. NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

Significant accounting policies (continued)

Revenue recognition

The Society follows the deferral method of accounting for contributions. Restricted contributions are recognized in the appropriate fund as revenue in the year in which the related expenses are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Adoptions, administration, animal protection, education, kennel and lost and found revenues are recognized in the year to which they relate.

Donated labour of volunteers is not reflected in the financial statements as a fair value cannot be reasonably obtained. Small donated goods are not recorded in the financial statements, though contributors may receive an income tax receipt for the item's fair value.

Financial instruments - recognition and measurement

Financial assets and financial liabilities are recorded on the statement of financial position when the Society becomes party to the contractual provisions of the financial instrument. All financial instruments are required to be recognized at fair value upon initial recognition, except for certain related party transactions. Measurement in subsequent periods of equity instruments is at fair value. All other financial instruments are subsequently measured at amortized cost adjusted by transaction costs, which are amortized over the expected life of the instrument. Fair value is the amount at which a financial instrument could be exchanged at arm's length between willing, unrelated parties in an open market. Changes in fair value of financial instruments measured at fair value are recognized in excess of revenues over expenses. When impairment has occurred the carrying amount is reduced and such write downs may subsequently be reversed if conditions change.

Cash and cash equivalents

The Society has an authorized line of credit of \$100,000 which bears interest at 5.25% (prime plus 1.3%). At year end, the line of credit was not utilized (2018 - not utilized).

REGINA HUMANE SOCIETY INC. NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

Short term investments

Short term investments consist of \$329,159 (2018 - \$329,159) held in a redeemable guaranteed investment certificate earning interest at a rate of 1.15% (2018 - 0.75%), maturing May 2021, as well as \$191,078 (2018 - \$182,104) in a nonredeemable guaranteed investment certificate earning interest at a rate of 1.35% (2018 – 1.15%), maturing June 2020 (2018 – June 2019).

Long term investments

Long term investments consist of nonredeemable guaranteed investment certificates, earning interest at rates from 1.60% to 1.80% (2018 – 1.35% to 1.60%), with maturities from June 2021 to June 2022 (2018 - June 2020 to June 2021).

2010

Tangible capital assets

			2018		
		Cost	Accumulated amortization	Net book value	Net book value
Land	\$	21,637	\$ -	\$ 21,637	\$ 21,637
Buildings		994,348	698,833	295,515	238,296
Computers		63,271	57,959	5,312	17,850
Equipment		626,980	364,758	262,222	64,319
Furniture & fixtures		40,957	39,547	1,410	2,160
Capital lease		11,740	2,935	8,805	9,979
Landscaping		17,038	15,151	1,886	2,313
Software		73,666	73,666	-	2,034
Vehicles		342,122	200,744	141,378	124,665
	\$	2,191,759	\$ 1,453,593	\$ 738,166	\$ 483,253

2019

REGINA HUMANE SOCIETY INC. NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

Obligation under capital lease

	2019	2018
Obligation under capital lease to Pitney Bowes in quarterly payments of \$1,072 including interest at 24.07%. Equipment with a net book value of \$8,805 is pledged as		
security. Due April 2021.	\$ 5,671	\$ 8,469
	5,671	8,469
Current portion	3,500	2,200
	\$ 2,171	\$ 6,269

The future minimum lease payments under capital lease, together with the balance of the obligation under capital lease are as follows:

2020	\$ 4,600
2021	2,200
Total minimum lease payments	6,800
Less: interest portion	1,129
Balance of the obligation	\$ 5,671

Commitments

The Society has entered into an agreement to purchase approximately 2.64 acres of land for \$2,310,000, with the condition that the lands receive the appropriate zoning approval and utilities and services installed. A deposit of \$231,000 has been made to date.

Financial instruments

The Society's recognized financial instruments consist of cash, short term investments, accounts receivable, long term investments, accounts payable, accruals and obligation under capital lease. The fair value of cash, short term investments, accounts receivable, accounts payable and accruals approximate their carrying value given the short-term nature of the amounts. The fair value of the long term investments and obligation under capital lease approximate their carrying value given the terms of the agreements.

REGINA HUMANE SOCIETY INC. NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2019

(with comparative figures for the year ended December 31, 2018)

Financial risk management

The Society has a risk management framework to monitor, evaluate and manage the principal risks assumed with financial instruments. The significant risks to which the Society is exposed are:

Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. The Society is exposed to credit risk on the accounts receivable from its customers, however, does not have a significant exposure to any individual customer or counterpart. The Society incurred insignificant bad debt expense during the past three years and its customers are mainly in the veterinary care industry.

Liquidity risk

Liquidity risk is the risk that an entity will encounter difficulty in meeting obligations associated with financial liabilities. The Society's exposure to liquidity risk is dependent on the receipt of funds from its operations and other related sources. Funds from these sources are primarily used to finance working capital and capital expenditure requirements and are considered adequate to meet the Society's financial obligations.

Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Society's exposure to interest rate risk is limited to the investments, line of credit and obligation under capital lease. The interest rate risk on the line of credit is variable; therefore, the Society may face increasing interest costs in an increasing interest rate market. The investments and obligation under capital lease have fixed interest rates and therefore, do not expose the Society to additional risk.

Subsequent events

On March 11, 2020, the World Health Organization declared a global pandemic for the COVID-19 virus. The Society is following health advisories and mandatory requirements from local, provincial and national health and government organizations. On March 17, 2020, the Society suspended its public outreach, education and non-emergency owner surrender services, and volunteer activities at the shelter were discontinued. Core services continue to be offered, with pet viewings available online and adoptions completed by appointment only. The Society continues to respond to high priority and emergency calls. Administrative employees are working remotely. The financial impact, if any, on the Society is uncertain at this time.



MORE than a Shelter

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